



Jeff O'Neill
VP of Sales

Technolink of the Rockies Leverages Latest Mobile Enablement Technology to Enhance Hybrid Workforce Productivity

Leading Managed Technology Services Provider Advances the Communication Capabilities of Local Businesses

ENGLEWOOD, CO – October 21, 2022 - Technolink of the Rockies, a leading managed technology services provider (MTSP), is advancing how small to mid-sized businesses (SMBs) communicate with one another via mobile enablement technology. Historically, whenever someone left the office, they could reroute calls to their personal cell phone. This worked well in a pinch however, they lost the functionality that they would otherwise have with their office phone. They couldn't transfer a call to other departments, they couldn't check presence to see if other staff were available, they couldn't record calls easily and they wouldn't have access to other key applications. With the rise of remote and hybrid workplaces, Technolink of the Rockies invested in offering mobile enablement technology to its customers to enhance business communications and productivity.

"There's been tremendous demand for remote or hybrid workplace communications solutions over the past few years," stated Jeff O'Neill, VP of Sales of Technolink of the Rockies. "This demand is never going to

slowdown and as a result, businesses will continually need solutions that support their remote staff. Mobile enablement and other ancillary solutions are bridging this gap."

Whenever an employee needs to be remote but available, there's plenty of functionality that is vital. First and foremost, they need to be able to press a button which automatically reroutes all calls their way. Additionally, an employee needs to be able to collaborate with other team members in one-place for group calls or group messages or video and with mobile enablement solutions they can see when other members are available, so they don't waste time with cumbersome "back n' forth" scheduling messages. There are other times where an executive is in transit with poor cell service but can easily scroll on their smartphone to browse important voicemail transcriptions to delegate them to other team members who can provide more immediate assistance. The whole point of mobile enablement solutions is to maintain a seamless, professional experience that drives easy communication and collaboration.

"Hybrid and remote workplaces are here to stay and without building the proper communications and IT

infrastructure, there are obvious shortcomings to the hybrid workplace; however, with the right tools it can accelerate the pace of any business, enhance collaboration and ultimately lead to more profits," added O'Neill.

ABOUT TECHNOLINK OF THE ROCKIES

Founded in 1983, Technolink of the Rockies is able to fulfill all of its customers' technology needs. The company is the premier resource for business phone systems (VoIP and Session Initiation Protocol (SIP) provisioning), Managed IT Services, Network Security, Video Conferencing and Disaster Recovery. Technolink of the Rockies has built a team of professional voice and data specialists whose goals are maximum customer satisfaction through total customer service. The company designs, implements and monitors end-to-end solutions.

Technolink of the Rockies delivers the future by linking business technologies today! For more information, please call 303-790-8700 or visit us at www.asktechnolink.com.