



Jeff O'Neill VP of Sales

Technolink of the Rockies Secures VolP Phone Systems with Latest Cybersecurity Solution

Leading MTSP Protects IT and Voice Networks to Ensure Organizations Are Properly Connected with Customers

ENGLEWOOD, CO – September 30, 2025 - Technolink of the Rockies, a leading managed technology services provider (MTSP), announced today that it has launched a new layer of cybersecurity designed to enhance the security of VoIP phone systems for small and mid-sized businesses (SMBs), non-profits and institutions. With VoIP phones functioning as "minicomputers," they have become a growing target for cyberattacks, data breaches, and misuse if left unprotected.

One of the most overlooked issues with VoIP is voice quality. Poor call clarity is often the result of organizations failing to prioritize voice data over less critical traffic, like streaming video, online gaming, or music services. Without firewalls that prioritize voice, organizations can experience dropped calls, choppy audio, or lag—serious problems for any company where communication is mission-critical.

"Think of it this way," added Jeff O'Neill, VP of Sales of Technolink of the Rockies. "If your employees are downloading large files, streaming videos for work or fun, or playing online games, that traffic can eat up your Internet bandwidth. Without a high-quality firewall prioritizing voice traffic, it's no surprise that your VoIP calls sound terrible...not to mention less secure."

Unlike many providers who overlook this issue, Technolink of the Rockies makes firewalls a mandatory component of every VoIP phone system deployment. This ensures that organizations not only protect themselves from cyber threats but also enjoy crystal-clear call quality, uninterrupted connectivity, and the peace of mind that their communication systems are fully secured.

"Too many businesses still treat their phones like 'just phones,' when in reality, they are computers connected to the network. If left unsecured, VoIP phones can become a hacker's gateway into your entire IT infrastructure," added O'Neill.

Technolink of the Rockies's solution integrates firewalls that are specifically designed to secure both IT and voice networks. This technology ensures VoIP systems are locked down against cyber threats while simultaneously improving voice quality.

With cyberattacks on the rise, organizations can no longer afford to leave any part of their technology environment exposed—including phones. Technolink of the Rockies's proactive approach

guarantees that every VoIP installation is safe, reliable, and future proof.

ABOUT TECHNOLINK OF THE ROCKIES

Founded in 1983, Technolink of the Rockies is able to fulfill all of its customers' technology needs. The company is the premier resource for business phone systems (VoIP and Session Initiation Protocol (SIP) provisioning), Managed IT Services, Network Security, Video Conferencing and Disaster Recovery. Technolink of the Rockies has built a team of professional voice and data specialists whose goals are maximum customer satisfaction through total customer service. The company designs, implements and monitors end-to-end solutions. Technolink of the Rockies delivers the future by linking business technologies today! For more information, please call 303-790-8700 or visit us at www.asktechnolink.com.